

I Mina'Trentai Dos Na Liheslaturan Received
Bill Log Sheet

BILL NO.	SPONSOR	TITLE	DATE INTRODUCED	DATE REFERRED	CMTE REFERRED	PUBLIC HEARING DATE	DATE COMMITTEE REPORT FILED	FISCAL NOTES
325-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.	4/29/14 12:39 p.m.	04/30/14	Committee on Public Safety, Infrastructure, & Maritime Transportation			Fiscal Note Requested 4/28/14 Fiscal Note Received 7/3/14



COMMITTEE ON RULES

I Mina'trentai Dos na Liheslaturan Guåhan • The 32nd Guam Legislature
155 Hesler Place, Hagåtña, Guam 96910 • www.guamlegislature.com
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Rory J. Respicio
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MAJORITY LEADER

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Thomas C. Ada
VICE CHAIRPERSON
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Aline Yamashita
Member

July 2, 2014

Memorandum

To: **Rennae Meno**
Clerk of the Legislature

From: **Senator Rory J. Respicio**
Majority Leader & Rules Chair

Subject: **Fiscal Notes**

Hafa Adai!

Attached please find the fiscal notes for the bill numbers listed below. Please note that the fiscal notes are issued on the bills as introduced.

FISCAL NOTES:

- Bill No. 318-32(LS)
- Bill No. 325-32(COR)
- Bill No. 326-32(COR)
- Bill No. 332-32(LS)
- Bill No. 354-32(COR)

Please forward the same to MIS for posting on our website. Please contact our office should you have any questions regarding this matter.

Si Yu'os ma'åse'!

2014 JUL -3 PM 12:40

**BUREAU OF BUDGET & MANAGEMENT RESEARCH**OFFICE OF THE GOVERNOR
Post Office Box 2950, Hagåtña Guam 96932EDDIE BAZA CALVO
GOVERNORJOSE S. CALVO
ACTING DIRECTORRAY TENORIO
LIEUTENANT GOVERNORJOHN AB PANGELINAN
ACTING DEPUTY DIRECTOR

JUL 03 2014

Senator Rory J. Respicio
Chairperson, Committee on Rules
I Mina'trentai Dos na Liheslaturan Guåhan
The 32nd Guam Legislature
155 Hesler Place
Hagåtña, Guam 96932

Hafa Adai Senator Respicio:

Transmitted herewith is Fiscal Note on the following Bill Nos.: **318-32(LS), 325-32(COR), 326-32(COR), 332-32(LS), and 354-32(COR).**

If you have any question(s), please do not hesitate to call the office at 475-9412/9106.



JOSE S. CALVO
Acting Director

Enclosures
cc: Senator Vicente (ben) Pangelinan

**Bureau of Budget & Management Research
Fiscal Note for Bill No. 325-32 (COR)**

AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.

Department/Agency Appropriation Information

Dept./Agency Affected: Guam Power Authority	Dept./Agency Head: Joaquin Flores
Department's General Fund (GF) appropriation(s) to date:	-
Department's Other Fund (Specify) appropriation(s) to date:	-
Total Department/Agency Appropriation(s) to date:	\$0

Fund Source Information of Proposed Appropriation

	General Fund:	(Specify Special Fund):	Total:
FY 2013 Unreserved Fund Balance ¹			
FY 2014 Adopted Revenues	\$0	\$0	\$0
FY 2014 Appro. (P.L. 32.068)	\$0	\$0	\$0
Sub-total:	\$0	\$0	\$0
Less appropriation in Bill	\$0	\$0	\$0
Total:	\$0	\$0	\$0

Estimated Fiscal Impact of Bill

	One Full Fiscal Year	For Remainder of FY 2014 (if applicable)	FY 2015	FY 2016	FY 2017	FY 2018
General Fund	\$0	\$0	\$0	\$0	\$0	\$0
(Specify Special Fund)	\$0	\$0	\$0	\$0	\$0	\$0
Total	\$0	\$0	\$0	\$0	\$0	\$0

- Does the bill contain "revenue generating" provisions? // Yes /x/ No
If Yes, see attachment
- Is amount appropriated adequate to fund the intent of the appropriation? /x/ N/A // Yes // No
If no, what is the additional amount required? \$ _____ /x/ N/A
- Does the Bill establish a new program/agency? // Yes /x/ No
If yes, will the program duplicate existing programs/agencies? // N/A // Yes /x/ No
Is there a federal mandate to establish the program/agency? // Yes /x/ No
- Will the enactment of this Bill require new physical facilities? // Yes /x/ No
- Was Fiscal Note coordinated with the affected dept./agency? If no, indicate reason: /x/ Yes // No
// Requested agency comments not received by due date // Other: _____

Analyst: Matt Quinata Date: JUL 03 2014 for: José S. Calvo Date: JUL 03 2014
 Matt Quinata José S. Calvo, Acting BBMR Director

Footnotes:
Please see attached to fiscal note.

7/2/14

Comment on Bill No. 325-32 (COR)

The intent of the bill is to require the Guam Power Authority and the Guam Water Authority to create and publish a consumer complaint report on their websites and transmit same report to the Governor of Guam and Legislature on a monthly basis. These two (2) Authorities support transparency; however, with the hundreds of interactions each day in customer service areas, processing of permits and management issues; concerns have been made for the need to clarify and define the word, "complaint." For example, will complaints resulting in same day resolution be part of the report? With the passage of this bill, these two (2) authorities will have to dedicate resources (people and money) for the management and implementation of this unfunded program mandate. Resources may not be available. The estimated cost for implementing this program is not available at this time. However, with the dedication of personnel resources to gather, monitor and prepare the report on a monthly basis, cost will be significant to comply with the mandate of this proposed bill.



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April 30, 2014

MEMORANDUM

To: Rennae Meno
Clerk of the Legislature

Attorney Therese M. Terlaje
Legislative Legal Counsel

From: Senator Rory J. Respicio 
Chairperson of the Committee on Rules

Subject: Referral of Bill No. 325-32(COR)

As the Chairperson of the Committee on Rules, I am forwarding my referral of **Bill No. 325-32(COR)**.

Please ensure that the subject bill is referred, in my name, to the respective committee, as shown on the attachment. I also request that the same be forwarded to all members of *I Mina'trentai Dos na Liheslaturan Guåhan*.

Should you have any questions, please feel free to contact our office at 472-7679.

Si Yu'os Ma'åse!

Attachment



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May 5, 2014

VIA E-MAIL

john.rios@bbmr.guam.gov

John A. Rios
Director
Bureau of Budget & Management Research
P.O. Box 2950
Hagåtña, Guam 96910

RE: Request for Fiscal Notes– Bill Nos. 325-32 (COR) through 330-32(COR)

Hafa Adai Mr. Rios:

Transmitted herewith is a listing of *I Mina'trentai Dos na Liheslaturan Guåhan's* most recently introduced bills. Pursuant to 2 GCA §9103, I respectfully request the preparation of fiscal notes for the referenced bills.

Si Yu'os ma'åse' for your attention to this matter.

Very Truly Yours,

Senator Rory J. Respicio
Chairperson of the Committee on Rules

Attachment (1)

Cc: Clerk of the Legislature

Bill Nos.	Sponsors	Title
325-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.
326-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO AMEND A §8502 CHAPTER 8 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO INCREASING THE CAP ON CUSTOMER-GENERATOR POWER SERVICE ENTRANCE CAPACITY FOR NON- RESIDENTIAL CLASS CUSTOMERS.
327-32 (COR)	T. R. MUÑA BARNES	AN ACT RELATIVE TO AMENDING 12 GCA § 5135 (D) TO PLACE THE GHURA 500 LOT SALE FUND UNDER THE CUSTODIANSHIP, DISCRETION AND PURVIEW OF THE GUAM HOUSING AND URBAN RENEWAL AUTHORITY.
328-32 (COR)	T.C. Ada R.J. Respicio	AN ACT TO APPROVE AND ADOPT THE CIP SCHEDULE AND LAND USE DESIGNATIONS IN THE JOSE D. LEON GUERRERO COMMERCIAL PORT OF GUAM MASTER PLAN UPDATE 2013 REPORT.
329-32 (COR)	Chris M. Dueñas	AN ACT TO REZONE LOT NO. 2-1 NEW, TRACT 132, MUNICIPALITY OF AGAT, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE (C).
330-32 (COR)	Chris M. Dueñas	AN ACT TO REZONE LOT 2-R3, BLOCK 2, TRACT 172, MUNICIPALITY OF DEDEDO, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN
2014 (Second) Regular Session

Bill No. 325-32 (COR)

Introduced by:

V.C. Pangelinan

**AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12
GUAM CODE ANNOTATED RELATIVE TO PUBLISHING
CONSUMER COMPLAINTS.**

2014 APR 29 PM 12:39

1 **BE IT ENACTED BY THE PEOPLE OF GUAM:**

2 **Section 1. Legislative Findings and Intent.** *I Liheslaturan Guåhan* finds that
3 pursuant to § 12001.1 and § 12001.2 Chapter 12 of Title 12 Guam Code Annotated, the
4 ratepayers of Guam have been granted rights under the Ratepayer Bill of Rights. These
5 rights take into consideration the single choice residents have when selecting public
6 utility providers and the inevitable increase of utility rates over time. The Ratepayer
7 Bill of Rights establishes methods of communication to inform the general public
8 about proposed rate increases, the finances of a Public Utility and allows for input and
9 participation regarding any proposed rate increases.

10 *I Liheslaturan Guåhan* also recognizes the importance that the Ratepayer Bill of
11 Rights affords the public and seeks to further empower ratepayer voices to include
12 consumer complaints filed with public utility services. It is the intent of *I Liheslaturan*
13 *Guåhan* to ensure ratepayer concerns are addressed and accurately communicated by
14 establishing additional measures that will be necessary to facilitate the distribution of
15 ratepayer concerns among members of the Consolidated Commission on Utilities, the
16 Public Utilities Commission and the people of Guam.

1 **Section 2. § 79108 is hereby added to Chapter 79 of Title 12 Guam**
2 **Code Annotated to read as follows:**

3 **“§79108 Publishing Consumer Complaints.**

4 Within ninety (90) days of the enactment of this section, the Commission
5 shall adopt a policy via Board Resolution, that establishes the acceptance, review
6 and, distribution of Consumer complaints filed with either the Guam Power
7 Authority or Guam Waterworks Authority. Such policy shall include the creation
8 of a reporting template, herein referred to as the Consumer Complaint Report,
9 which will categorize the type of complaint lodged with each entity, the date the
10 complaint was lodged, and the manner in which said complaint was addressed.

11 The Commission shall publish the Consumer Complaint Report on the
12 twentieth (20th) day following the end of each calendar month on its website and
13 shall transmit the same within fifteen (15) days after the end of every calendar
14 quarter, to *I Maga'låhen Guåhan*, the Speaker of *I Liheslaturan Guåhan* and the
15 Public Utilities Commission.”

16 **Section 2. Effective Date.** This Act *shall* become effective upon enactment.